

BUREAU VERITAS
Certification



Certification

Awarded to

UNIÓN DE TRABAJADORES DE LA INDUSTRIA ENERGÉTICA NACIONAL "UTEN"

CALLE 3 NORTE No. 10A - 08 BARRIO MODELO, POPAYÁN
CARRERA 10 No. 5 - 55, SANTANDER DE QUILICHAO
CALLE 6 B CARRERA 4 ESQUINA, EL BORDO
COLOMBIA

*Bureau Veritas Certification certifies that the Environmental Management System of
the above organization has been assessed and found to be in accordance with the
requirements of the standard detailed below.*

STANDARD

ISO 14001:2004

SCOPE OF SUPPLY

ENERGY GENERATION MANAGEMENT TO:

ADMINISTRATION, OPERATION AND MAINTENANCE TO: SMALL HYDROELECTRIC PLANTS AND
THERMAL GENERATION PLANTS.

ENERGY DISTRIBUTION MANAGEMENT TO:

TECHNICAL MANAGEMENT, OPERATIONAL AND PROFESSIONAL TO: SERVICE FAILURES,
INSTALLATION OF ELECTRICAL TRANSFORMERS, MAINTENANCE OF LINES AND SUBSTATIONS
ELECTRICAL; CHECK IN ELECTRICAL TRANSFORMERS AND SERVICES FOR PRUNING AND
FELLING TREES

ENERGY CONTROL MANAGEMENT TO:

TECHNICAL, OPERATIONAL AND COMMERCIAL TO UTILITIES COMPANIES, IN THE PROCESSES OF;
METER READING, INVOICES DISTRIBUTION, SUSPENSION, CUT AND RECONNECTIONS; EXECUTE
REQUESTS, CLAIMS AND COMPLAINTS; ENERGY LOSS CONTROL.

ENERGY COMERCIAL MANAGEMENT TO:

CUSTOMER SERVICES; FRONT OFFICE, BACK OFFICE AND ANSWER PROJECTIONS TO
REQUESTS, CLAIMS AND COMPLAINTS.

Original approval date: **November 09th, 2012**

Subject to the continual satisfactory operation of the organization's Environmental Management System,
this certificate is valid until: **November 08th, 2015**

To check this certificate's validity please call (57 1- 3129191 Ext. 3190) Bogotá D.C., Colombia.
Further clarifications regarding the scope of this certificate and the applicability of the Environmental Management System
requirements may be obtained by consulting the organization.

Certificate number: **CO236279**

Issue date: **November 09th, 2012**



ACREDITADO
ISO/IEC 17021:2006
10-CSG-007


Alexander Toro Montoya
Gerente de Operaciones

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**BUREAU
VERITAS**

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